University of Alaska Southeast

Teaching, Learning & Technology Roundtable (TLTR)

Minutes – April 15 2021

In attendance: John, Jonas, Kaia, Kasia, Virgil, Susie, Kim, Paulette

Absent: Paul, Cody, Robin

1. Call to Order
2. Announcements/Additions to the Agenda
3. Review and approval of [March 2021 meeting notes/minutes](#)
   a. Susie moved to approve, Kaia seconded
4. CELT (Kaia)
   a. One remaining Blackboard Drop-in Help session on Friday
   b. Beginning to work on programming for Fall Faculty Convocation. Faculty with ideas for topics or presentations should contact Anita.
   c. Instructional Designer recruitment has reopened.
5. Proctoring Update (Marnie & Kim)
   a. Review and discuss UAA AI&e learning/UA E-Learning/Proctoring Subcommittee [recommendations](#) and [comparison sheet](#).
   b. Marnie summarized the recommendations, including some insight on the different pricing models and how that could impact UAS. Marnie and Kim reference that thought the memo includes among its recommendations a slight nod/preference for HonorLock, it wasn't clear how this decision was reached. The group discussed some additional philosophical and ethical concerns beyond the technical review provided by the subcommittee and elected to collaboratively develop (asynchronously) some comments and concerns by 4/22 to relay to the Provost. Jonas will contact Maren to let her know we discussed the recommendations and need some additional time to provide our overall thoughts about the recommended products.
6. Blackboard syllabus review (Marnie/Susie)
   a. nothing to report
7. Revisit TLTR Charge Subcommittee (Jonas)
   a. Jonas went through the notes from our first discussion and highlighted potential recommendations or items for further discussion shared below. However he recommended that an additional meeting/discussion would be useful in clarifying any recommendations to bring to the full TLTR group and provide adequate time for members to get feedback from their areas. The subcommittee will schedule an additional meeting before May for further discussion and then

put in the work on some tangible recommendations or objects and put these on the agenda for the first meeting of Fall 2021

b. **Potential Recommendations:**

    i. Consideration for consolidation of Local and Regional TLTR since there are campus reps on regional TLTR who could bring forward local issues as they arise and if necessary a sub-committee could be formed. There are too few bodies to serve on local TLTR.

    ii. Revise charge as suggested by committee members AND with consideration for potential consolidation of local & regional.

    iii. Create an Ed-Tech Outline or Guidance Document to provide for faculty who are interested in experimenting with new ed-tech. This tool will help formalize the value added expertise provided by TLTR to review new software/ed-tech requests. Providing a technical review, creating guidance documents and making pedagogical recommendations is still a valuable service.

    iv. identify 2-3 goals or strategies (ie Innovation, Continuity/Sustainability) to guide future TLTR projects

    v. Formalize TLTR advocacy for the revival of the Digital Fellows Program. This program enables faculty experimentation/innovation and provides a way to explore, pilot and innovate technical "wants."

8. IT/Helpdesk Update (Cody/John)

a. Canvas @ UAF discussion

b. April Security The UA Security Matters group will soon share their announcement about the [Spring Awareness Security Training](#). For those who participate, you'll be entered to win one of ten $50 gift cards. There are tracks for both employees and students, so please share the word to your classes.

c. Planned UA Online Outages in May UA Online will have outages over several weekends in May to address regulatory updates, as well as the previously mentioned Datacenter Power Project. There has been a notice put up on the UA Online webpage, and more details will be available as we get closer to May. Currently outages are planned for May 8/9, 15/16, and 22/23.

d. Phone System Maintenance & Upgrades in mid-April Planning is coming together for technicians to be in Juneau to perform maintenance and upgrade to our campus telephone system. Details are still being finalized, but generally we expect the work to take place the week of April 19, and throughout the work, there will be short periods (~10min) of downtime to our campus phone system. I expect to send out a targeted email about this when I have additional information.

e. Future Improvements within Blackboard Learn Blackboard continues to evolve, and the next step being considered at UA will be to use something referred to as

"Ultra Base Navigation" (UBN). It enhances the current Blackboard Learn experience by providing better responsiveness on mobile devices, consolidating cross-course information, and one-click-to-action features. UAS IT & Instructional Design/CELT have met with Blackboard to get a better understanding of the changes - generally, from my view, it appears to be a great change across the board, but we'll want to be sure that the UAS customizations are functional before we commit to making any changes. (AKA, there are no firm plans to deploy UBN at this time). We'll keep you posted as more information becomes available here.

    f. there is conversation being had at UAF/UAA about reconsidering Kaltura (the Video Hosting Platform). Originally it was pitched to the Kaltura Admin group that the plan was to move to Panopto, but further discussion helped the person at the helm reconsider the thought that UA could move to Panopto maybe before FY22. They are now engaging with more cohesive review of the needs of stakeholders, but I think the biggest driver is the consideration of cost savings by switching platforms. Obviously UAS doesn't leverage the toolset, so we may not be identified as stakeholders, but generally I think they're on the right track to at least consider the support & transition lift. I'll try to stay connected to that group to raise questions about how to deploy a tool in a sensible way that we might leverage should we want to, but suffice it to say that our approach (leveraging existing & free tools) has been moderately effective.

    g. Lastly, (mostly as an FYI - not something the TLTR will need to contend with), OIT is working to deploy 2-factor authentication for Banner users. The OIT CITO has indicated that the timeline should be that the solution should be technically ready by the end of May with a phased rollout to follow, but the person running the project seems to think that *everything* should be deployed/rolled out/in place by May 12 - two very different timelines. I mention it because both staff and faculty (and even students) who have access to banner will be affected by this 2-factor effort. It's generally pretty straightforward, but introducing these changes now (in the midst of the end of the semester, and faculty heading off contract) seems ill advised.

9. TLTR Web updates.
    a. Other than updating membership list and getting recent agenda/minutes posted Jonas suggests this be tabled pending discussion of TLTR consolidation.

10. Other Business